

Return Form

Did you receive what you expected?

It's important to us, that you are satisfied with your purchase. If not, feel free to return your delivered items.

Returning is easy:

- Fill out the form below
- Select a reason for returning
- Include this form in the box with your return

Please note:

- Send your returns within 14 days of receiving your delivery
- The item(s) must be returned in their original packaging in the same condition in which you received them. Make sure the packaging is intact.
- You can use the shipping label attached to this form
(Please note; it is not a pre-paid label)
- Please allow up to 14 days for us to process your refund
- You can use any shipping company or local postal service

Name: _____

Email address: _____

Order ID: _____

(the code of letters and numbers in your confirmation email, eg.:B72CD21C8F72)

Order no.: _____

(Find this on your invoice, eg.: 111104067)

| Qty. | Product | Size/ Color | Please mark your reason(s) for returning: |
|------|---------|----------------|---|
| | | | <input type="checkbox"/> It looked different online <input type="checkbox"/> The item was broken <input type="checkbox"/> The delivery arrived too late <input type="checkbox"/> Incorrect item received <input type="checkbox"/> Not what I expected <small>(Please let us know why)</small> <input type="checkbox"/> Other <small>(Give details)</small> |
| | | | |
| | | | |
| | | | |
| | | | |

Put this part INSIDE the box with your return

Put this part OUTSIDE on the box (please note this is not a pre paid label)

normann

C O P E N H A G E N

Narvikvej 16
4900 Nakskov
Denmark

Sender _____
